

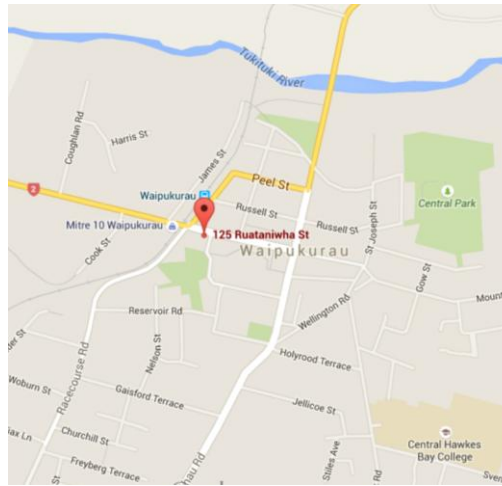


## Who We Are

We are a social work and counselling agency that has been based in Central Hawkes Bay for over 25 years.

Our social workers, counsellors and psychotherapist will listen to you and give you support and help you work out your options.

All our services are free



## Contact Us

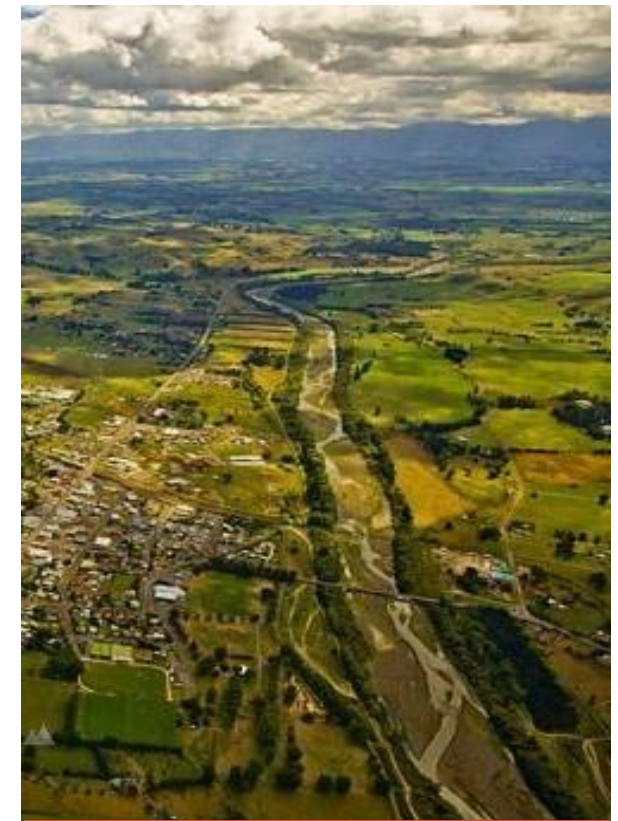
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Central  
Connect  
Whare  
Manaaki Inc

*Strategic Plan 2015 - 2018*



## Vision

### A supportive caring community

- A thriving, healthy community in a fair and just society.

## Mission

### Providing quality support and counselling to the CHB community

- A wrap around service for clients
- Facilitating positive change and results for clients
- Responsive to the needs of our community
- Quality service delivery by quality staff

## Values

**Respect** – welcoming, courteous, aroha, culturally aware, empathetic, non-judgmental, inclusive.

**Professional** – integrity, ethical, confidential, client-centered, qualified staff

**Best Outcomes** – commitment to Best Practice, a ‘can-do’ attitude, making things happen – best results for clients.

**Stewardship** – careful, and responsible management of all Agency resources

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*“A thriving, healthy community  
in a fair and just society”*

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## Strategic Goals

### Robust and effective organisation

- Sustainable service delivery, financially viable service development
- A diverse and skilled governance Board and Management
- The organisation has robust policies/procedures which are reviewed two yearly

### Excellent and responsive client services

- Quality staff to deliver quality services
- All services are client centered, flexible, and best result driven
- Working collaboratively with others
- Look for gaps in service provision and develop strategy to fill gap for clients

### Strong community profile and relationships

- Communicate our successes
- Strengthen our reputation as a credible, ‘can do’ quality organisation
- Lead further collaboration with other social service providers
- Strengthen relationships with local iwi

